



## Partner Shares Tips for How - and Why - Employers Should Leverage the Power of an Multigenerational Workforce

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In a bylined article in *Contact Center Pipeline*, **Rick Grimaldi**, a partner in the firm's Philadelphia office and author of "FLEX: A Leader's Guide to Staying Nimble and Mastering Transformative Change in the American Workplace," offers advice on how employers can create a welcoming, strength-based environment for employees of all ages. Rick explains that "a blend of different ages means you get more diverse perspectives and a synergy that gives you a competitive edge." Rick goes on to provide tips for employers on how they can fight against ageism, avoid legal exposure, attract older employees, and make the most of a multigenerational workforce.

To read the article visit [\*Contact Center Pipeline\*](#).

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