





# Protecting Your Company's Bottom Line Through Safety October 4, 2016

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# Thank You For Your Commitment To Safety



"Winning is not a sometime thing, it is an all-time thing." ~ Vince Lombardi

So Is Safety!





Never take a sleeping pill and a laxative at the same time.





If you don't know where you are going, you might wind up someplace else.

~ Yogi Berra





West Texas. On April 14, 2013, a massive explosion of ammonium nitrate at a fertilizer storage and distribution facility fatality injured 15 and caused hundreds of injuries.

Nearly destroyed the Town of West, Texas.

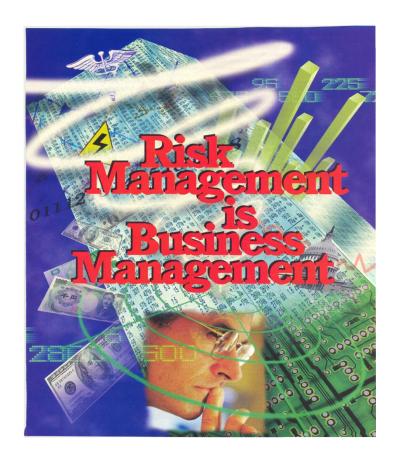






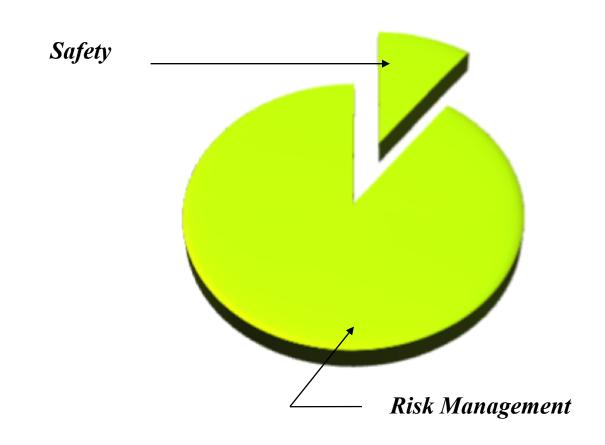
"Risk is a part of doing business and risk management is a company's first line of defense against those risks, whatever or wherever they may be." The ever-expanding spectrum of risks Include:

Decisions to merge, acquire or divest Currency devaluation Political instability / Terrorism Regulatory compliance Hiring/Firing policies Response to disasters Disgruntled employees Shareholder issues Transition issues





# Risk Management vs. Safety





# **How Does Safety Actually Protect the Bottom Line**

The Realities

A Good Performing Risk & Safety Program Becomes a Non-Issue to Management

A Poor Performing Risk & Safety Program Can Cost You Your Business

Safety Typically Communicates in Methods that Management Does Not Understand





- Create and Track A Strategic Plan
- Establish & Track A Budget
- Measure Costs / Not Just Accident Costs
- Benchmark Performance
- Be Ready to Justify Projects with a Pro Forma and Return on Investment
- Communicate Results to Management
- Adjust Your Strategic Plan To Address

# Treat Risk & Safety Management as a Business Function



Manage....Not React





#### Not:

- OSHA Compliance
- Total Recordable Incident Rates
- Loss Workday Cases
- DART Rates
- Lagging Indicators

You Do Have to Measure & Track These Report Them, But Do Not Focus on Them





- Measure
  - Real Cost of Accidents
  - Real Cost of Risk
  - Leading Indicators (Training, Behavioral Observations, At Risk Observations, Safe Observations, Audit Results)

Report These To the Board

But, Benchmark Them Against Industry Performance & Company Financial

Performance Indicators



# A New Way to Measure & Manage

- What Financial Performance Indicators Mean Something to Your Management?
- Do You Know the Key Financial Measurement Statistics Your Management Tracks?
- How is Your Management Performance Measured?
- How is Your Management Bonus System Arranged?





- What is Your Company's Gross Revenue
- What is Your Company's Gross Profit
- What is Your Company's Net Profit?
- What is Your Company's Share Performance?





Example of Moving From Improper Management & Communication to Success





**Bottling Company Example Facts** 

- Safety Focusing on OSHA Compliance
- Safety NOT Focusing on Accident Costs
- Safety NOT Focusing on Cost of Safety & Risk
- Safety Reporting that Performance is Éxcellent Based on Their Measurement Methods
- -\$5M Per Year in Pure Accident Costs



**Bottling Company Example Realities** 

- \$25 Million in Actual Accident Costs
- Not Measuring, Managing or Reporting Correct Statistics
- Operational Management Did Not Understand Why Changes Were Necessary
- Sr. Management / Board Did Not Understand Why, With Safety Reporting Everything Was Excellent
- Safety Lost Almost All Credibility



Bottling Company Example Solution

Discussion on Actions Taken



Properly Managing Risk & Safety

Properly Measuring & Reporting Performance

Let's Discuss





Important Questions:

At the Operational Level

- What are the Key Cost Benchmarks that are Tracked, Measured and Managed at the Operational Level?
- Let's Discuss



Important Questions:

At the Senior Management & Board Level

What are the Key Board Level Financial Measurements that are Tracked and Managed?

What are the Important Correlations for Senior Management & The Board

Let's Discuss

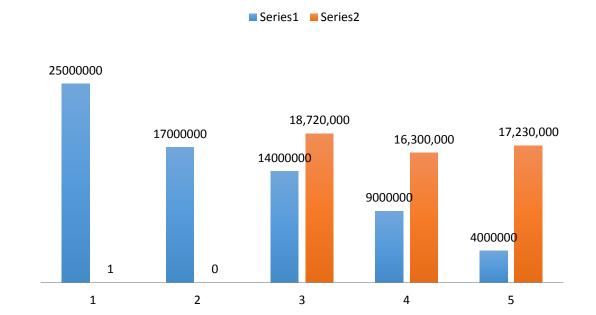


What if....

We Could Track, Manage and Report Risk & Safety Management Performance Like This



• Example: Pennies Per Case



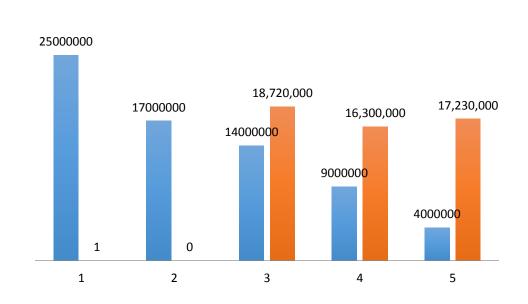
**Cost Per Case** 



Functional Employment

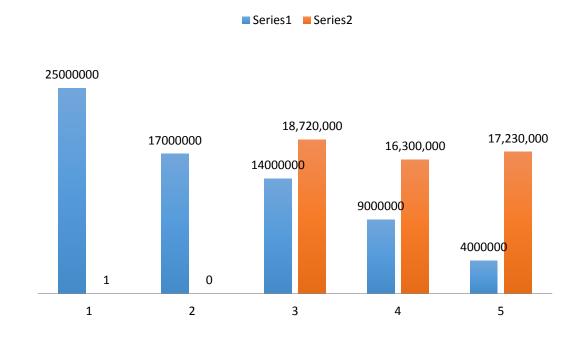
#### **Cost Per Functional Employment**

■ Series1 ■ Series2





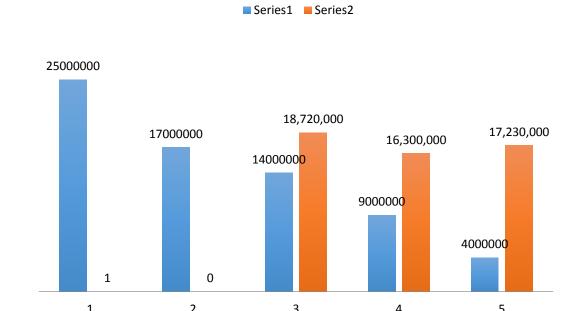
Gross Revenue



**Cost / Revenue** 



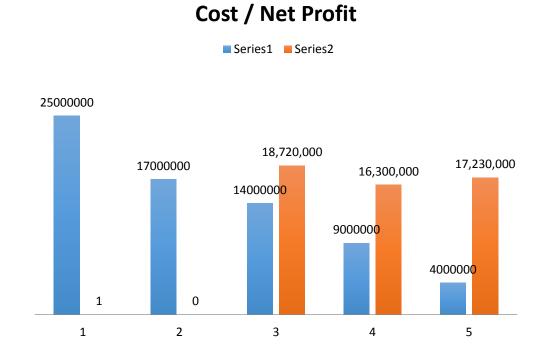
Gross Profit



**Cost / Gross Profit** 



Net Profit





The Potentially Dangerous One...

- Pennies Per Share
- What if The Lack of Proper Risk & Safety Management Negative Cost of <u>6 cents per share</u>?
- What If the Proper Risk & Safety Management Resulted in a Positive 6 cents per share?



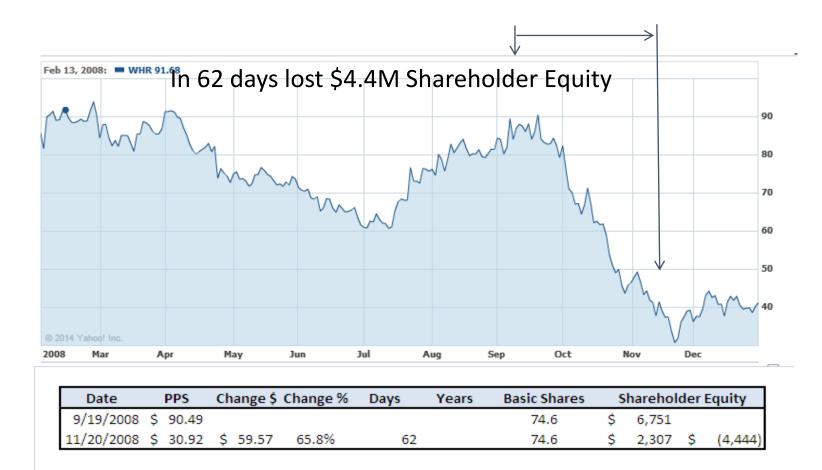
## Cost of Risk as a Function of Pennies Per Share







# Cost of Risk as a Function of Shareholder Equity



Source: Whirlpool





Summary





- Create and Track A Strategic Plan
- Establish & Track A Budget
- Measure Costs / Not Just Accident Costs
- Benchmark Performance
- Be Ready to Justify Projects with a Pro Forma and Return on Investment
- Communicate Results to Management
- Adjust Your Strategic Plan To Address





- Know Your Company's Financial Performance Statistics
- Know How Your Compensation / Bonus System Works What Means Something to Operations?
- Measure Performance Against Your Company's Financial Statistics
- Report Performance in a Method that Your Management Understands



# **Keys to Success Treat Risk & Safety As a Business Function**

Plan, Manage Risk & Safety & Measure & Communicate Results to Management In Terms They Understand

Don't React...Manage





Remember...

If It's Not Measured, It's Not Managed





# **Final Questions**

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### **REMEMBER:**

Bad decisions make good stories and usually the evening news.





## **Thank You**

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