

# The Fair Labor Standards Act: Wage and Hour Pitfalls and How to Avoid Them

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# Why The FLSA Matters

- More than 50,000 FLSA lawsuits filed nationwide since 2000.
- Wage and hour lawsuits have outpaced all other types of workplace claims since 2010.
- Since January 2010, more than 3,000 FLSA lawsuits have been filed in the Middle District of Florida – FLSA collective actions in federal court outnumbered all other types of private class actions.
- FLSA claims are easy to litigate and replicate for plaintiffs' attorneys mandatory attorneys' fees for the employee.

# Why The FLSA Matters

- The Wage and Hour Division of the DOL has increased its workplace investigations/audits, as well as enforcement actions.
- USDOL hired more than 350 new investigators.
- Now trained and experienced, "true believer" mindset.
- Aggressively pursuing enforcement not assistance.
- Adversarial, "employers-are-scofflaws" attitude.
- Demanding, intrusive investigative approach.

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#### Non-Compliance Consequences

- Back Wages
- Liquidated Damages (Automatic)
- Civil Money Penalties
- 2-year Limitations Period, 3 Years If "Willful"

• Individual Liability

• Criminal Penalties

• Attorney's Fees

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#### Agenda

- Minimum Wage
- Overtime
- Recordkeeping
- Exemptions
- Addressing DOL Regulation Changes



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# Minimum Wage

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- Covered employees must receive at least the applicable minimum wage for all hours worked in a workweek:
  - Federal minimum wage is now \$7.25 per hour
  - Florida minimum wage is now \$8.05 per hour
- The minimum wage must be paid to employees in cash (check) or the equivalent (e.g., room, board and other facilities provided to the employee).

#### Minimum Wage

- Minimum wages must be paid "free and clear."
- Most deductions or payments cannot "cut into" the minimum wage:
- Examples: tools, equipment, supplies, mileage costs, shortages, uniforms, unreturned property



#### Overtime

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- Employers must establish and document a seven-day "workweek."
  - Cannot change to avoid overtime
- Employers must pay nonexempt employees 1.5 times the "regular rate" for time suffered or permitted to work over 40 hours in the "workweek."
- The "regular rate" is "all remuneration for employment" divided by all hours the pay covers.
  - This usually includes things like bonuses, commissions, and incentive pay exclusions are very limited.

## Hours Worked Includes

- Punching in early
- Working through or during lunch
- · Leaving late
- · Taking work home
- Work-related emails and calls off duty
- Coming in on an off day
- Short rest or coffee breaks, 20 minutes or <</li>
- "Volunteer" work
- Drug test and initial worker's comp treatment
- Running by the bank or post office on the way home

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# Not Hours Worked

- Lunch breaks of at least 30 minutes
- Normal commute to and from work
- Vacation or holidays
- Sick days
- "On call" time
  - Paid to wait
  - · Waiting to be paid



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#### **Travel Time**

- Normal commuting to and from home and work in a personal vehicle is not hours worked
- Commuting to and from home and a work site in a company vehicle is hours worked unless:
  - use of the vehicle to travel to and from home is strictly voluntary;
  - the vehicle is of a type normally used for commuting;
  - the employee incurs no costs for driving or parking the vehicle; and
  - work sites are within the normal commuting area of the employee.

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#### **Training Time**

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- Time spent at meetings, training programs, and similar activities is hours worked unless:
  - the attendance is outside of the employee's regular working hours;
  - the attendance is voluntary;
  - the meeting, training, or other such activity is not directly related to the employee's current job; and
  - the employee does not perform any productive work during the attendance.
- Overnight out-of-town travel is hours worked if it occurs during normal working hours, even if the traveling is done on weekends and holidays.

# Record Keeping

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# Basic records that an employer must maintain:

- 1. Employee's full name and social security number.
- 2. Address, including zip code.
- 3. Birth date, if younger than 19.
- 4. Sex and occupation.
- 5. Time and day of week when employee's workweek begins.
- 6. Hours worked each day.
- 7. Total hours worked each workweek.

#### Record Keeping

#### Basic records that an employer must maintain:

- Basis on which employee's wages are paid (e.g., \$9 per hr.)
- 9. Regular hourly pay rate.
- 10. Total daily or weekly straight-time earnings.
- 11. Total overtime earnings for the workweek.
- 12. All additions to or deductions from the employee's wages.
- 13. Total wages paid each pay period.
- 14. Date of payment and the pay period covered by the payment.

#### Exemptions

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- Default FLSA rule: Everybody is **non-exempt**, unless a full or partial exemption clearly applies.
- Employer has burden of proving exemption.
- White Collar
- Computer Professional
- Outside Sales
- Section 7(k) Public Safety
- Section 7(i) Commissioned Sales



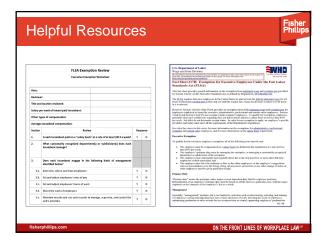
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#### White Collar Exemptions

- The most common exemptions to both the minimum wage and overtime requirements:
  - Executive Exemption
  - Administrative Exemption
  - Professional Exemption
- Highly Compensated Exemption
- Three general requirements for most "white collar"
  exemptions:
  - 1. Employee performs specific duties.
  - 2. Paid on a "salary basis."
  - 3. Salary is at least a certain amount.



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#### Salary Basis

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- Salary must be a predetermined amount.
- Weekly salary must be paid "free and clear."
  - Salary cannot be subject to reduction based on the quality or quantity of the employee's work.
  - Employee must be paid the full salary in any workweek in which any work is performed.
  - Deductions only allowed for reasons set forth in the regs:
    - Full personal days, sick days (if policy); safety rules; workplace conduct rules; jury/witness fees; military pay; unpaid FMLA; first and last week.
    - Partial days under public sector pay systems.

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• The employer will not lose the exemption for an improper deduction if the employer:

(1) has a clearly communicated policy prohibiting improper deductions, which includes a complaint mechanism,

(2) reimburses employees for any improper deductions,

 $\ensuremath{(3)}$  makes a good faith commitment to comply in the future, and

(4) does not continue the improper deductions after receiving employee complaints.

#### DOL's New Regulations

- Effective December 1, 2016
  - Salary threshold will increase from \$455 per week to \$913 per week (paid on a "salary basis").
    - Up to 10% can come from non-discretionary pay
  - Total annual compensation threshold for "Highly Compensated employee" exemption will increase from \$100,000 to \$134,004.
  - Both to be "updated" every three years, with 150 days' notice.
  - No changes to the duties tests.

## What To Do

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- Evaluate exempt employees with pay-period salaries annualizing to less than \$47,476
- Determine whether other FLSA exemptions might apply
  - · Computer employee
  - · Outside sales
  - Retail sales

#### Computer Professional Exemption

- An employee may be exempt from overtime and minimum wage if the employee is:
  - Paid not less than \$455 per week, or not less than \$27.63 an hour, and
  - Employed as a computer systems analyst, computer programmer, software engineer or other similarly skilled worker in the computer field, and
  - Performs high-level computer programming of systems design/development work.

#### **Outside Sales Exemption**

- To qualify for the outside sales exemption, all of the following tests must be met:
  - The employee's primary duty must be making sales (as defined in the FLSA), or obtaining orders or contracts for services or for the use of facilities for which a consideration will be paid by the client or customer.
  - The employee must be customarily and regularly engaged away from the employer's place or places of business.
  - No salary or compensation requirements.

## Section 7(i) Exemption

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- An employee may be exempt from overtime (but not minimum wage) if the employee is:
  - Employed by a retail or service establishment, and
  - The employee's regular rate of pay exceeds one and one-half times the applicable minimum wage for every hour worked in a workweek in which overtime hours are worked, and
  - More than half the employee's total earnings in a representative period must consist of commissions.

#### If No Other Exemptions Apply

- Determine whether alternative FLSA-compliant pay plans would serve your needs
  - Hourly equivalent of weekly rate based on average weekly hours worked

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- Weekly rate plus overtime after 40 hours
- Fluctuating workweek plan
- Day Rate Plan
- Commissions-plus-overtime basis
- Remember that the "regular rate" includes more than just base pay.

#### Other Considerations

- If no changes, tighten requirements for exempt employees:
  - Record time worked
  - No work over 40 hours without permission
  - No work away from office
- If changes, create implementation strategy:
  - Are there **additional** compensation areas that should be made changes at the same time
  - Have a tailored communications plan covering the nature of, reasons for the changes being made.

# Some Closing Thoughts

• Don't fall for "conventional wisdom":

- "Everybody treats this job as exempt."
- "The employee wants to be exempt."
- "The employee **agreed** to be exempt."

# Thoughts

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